

# CIVICa

# DROPLET COMPUTING DELIVERS CLOUD -ENABLEMENT FOR CIVICA .NET APPLICATION VIA WEB BROWSER

#### **OVERVIEW**

Employing over 3,500 in the UK, Civica provides a wide range of business-critical software, digital solutions and managed services serving customers across national, regional and local government, health & care, education and public safety, together with commercial organizations in highly regulated sectors.

Operations Director, Marcus Blackburn, is responsible for a key initiative within Civica; to deliver the new cloud based software applications to reduce the cost of deployment for their customers.

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Marcus Blackburn, Operations Director, Civica.



# CHALLENGE

As the full migration from the .NET client to cloud for one of Civica's products was going to take several months, they needed a solution to allow customers to access both the newly developed cloud modules and the remaining .NET reporting module through a simple browser interface.

This would enable customers to take advantage of the new cloud-based solution during the migration phase.

### SOLUTION

"We needed to find a solution that was quick and cost effective, yet still very familiar to end users," commented Mr. Blackburn. "The ideal solution for this was Droplet Computing. We were able to take the Crystal-based reporting module software and place it into the Droplet Computing environment and within 10 minutes deliver a fully working prototype via a browser to any device. This allowed Civica to offer a full browser-based solution before the full product was developed."

The reporting module was up and running within the Droplet Computing environment within minutes during the evaluation period and, because it was being delivered from a browser, it was clear that end users would be able to run reports in real time, straight away.

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# BENEFITS

#### "We were able to set up a sandbox using Droplet Computing at a fraction of the cost of re-developing the software."

Droplet Computing enabled our customers to look at the Crystal-based reporting module via a browser on any device. This in turn enabled the customers to experience how a web-based reporting module could change working practices before the web-based version was released, saving time and money for all concerned."

#### SUMMARY

Mr. Blackburn offers the following advice for potential users of Droplet Computing, "Ask yourself the question what do you want to achieve? If your fundamental driver is to reduce the cost of hardware and delivery of applications to the end user, then you must consider Droplet Computing as an option.

Particularly in the field of client-server 'thick client' applications, Droplet Computing can provide an excellent platform for delivering fat client software, which is still essential, in a more streamlined and cost-effective way.

Finally, If you are looking at a hardware refresh Droplet Computing's security means that users can safely use their own devices to access corporate applications without compromising the security or either their own hardware or the infrastructure of the corporation."



